



### **Biological sample acceptability criteria**

Biological samples collected at **home must be taken according to the instructions provided for each material**. Samples taken at the sampling point may occasionally show non-conformities that make them unsuitable for carrying out the analysis.

In all cases of biological sample that cannot be analyzed, **the patient is notified by telephone on the same day by the Laboratory secretariat** and invited to come back for a second collection or delivery of material, without the need to repeat the administrative acceptance.

The most frequent causes of non-acceptance are represented by:

- Visibly dirty specimens, soiled with blood/urine/faeces
- Specimens collected in containers and/or with anticoagulants unsuitable for analysis
- Specimens with altered blood/anticoagulant ratio
- Insufficient specimen volume
- Highly hemolyzed and/or lipemic specimens
- Unlabelled, mislabelled or mismatched specimens
- Specimens not compliant with safety regulations
- Inappropriate transport/storage time/temperature for the test requested.
- Specimens unsuitable for the analysis request

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